

Rules of staying in a hostel «VIVA»!

1. When you check in at the hostel you should have your **passport** or id-document (residence permit, passport, a foreign citizen, refugee certificate, a certificate of the Interior (for people who have lost their passport or passed it on the exchange)).
 - 1.1. **Please be informed that in case of staying in Belarus for more than 5 working days you must register within days after crossing the border. Hostel «VIVA» provides service on registration of civil registration and migration department of Minsk. Required documents: passport, visa, migration card, medical insurance.**
2. Time of arrival in the hostel - 13:00 pm, check-out time - 12:00. If you have arrived before the time of check in, the luggage and other things can be put in safe.
3. In the case of early check in in the room from 6:00 - accommodation paid in addition to the price of 50% of the daily value of the place, checking in before 6:00 will be charged at 100% of the daily value of the place.
4. In the case of late checking out of the room until 19:00 - accommodation paid in addition to the price of 50% of the daily value of the place; eviction after 19:00 will be charged at 100% of the daily value of the place.
5. After leaving the hostel, you are eligible to leave your bags at the reception for free, but no longer than until the next morning after eviction. All the days of storing your things is to be paid for. In case you've forgotten a thing, the maximum deposit amount is no more than 30 days.
6. After the eviction, you can not use the shower and any other free services, but if situation in the hostel will allows us, without prejudice to the other guests to let you use the above services, then we'll make it.
7. Leaving the room - turn off a TV set, light, water, close the window.
8. We kindly ask you, after obscure bedding, when are you going to leave, and check out from the hostel to collect it on the edge of the bed, as well as neatly fold their belongings in the room so they do not disturb other guests.
9. After the meal, please, clean up after yourselves and wash the dishes!
10. The administration of hostel is not responsible for valuables things left unattended. To ensure the safety of valuables have the right to use of individual cells and the storage rooms.
11. Food stored in the refrigerator should be in a separate package, with an indication of its name and expiration date.
12. **Do not:**
 - 12.1. damage any property of the hostel;
 - 12.2. break the silence from 23:00 am until 9:00 am;
 - 12.3. bring guests without notice to the administration of the hostel. Maximum stay guest 1:00;
 - 12.4. drink hard liquor, smoke in the room hostel. Smoking may be allowed in a specially designated place - on the street;
 - 12.5. be in a strong alcoholic state and / or drugs;
 - 12.6. send keys to unauthorized persons;
 - 12.7. storing flammable materials, weapons;
 - 12.8. rearrange the furniture in the room;
 - 12.9. hold in the hostel premises of birds and animals;
 - 12.10. reside in the hostel without adult supervision until the age of 18. Hostel guests under 18 years of age must have a notarized authorization from both parents authorizing their independent accommodation in the hostel;
 - 12.11. violate any laws of civil and criminal codes of the Republic of Belarus.
13. For violation of the rules of one of the points 12.1. - 12.11. may be followed by a fine set by the hostel up to eviction without refund.
14. The administration of the hostel reserves the right to refuse on staying without explanation.
15. Hostel «VIVA» is not responsible for the operation of urban communications (disconnection of electricity, water, heat, etc.).
16. Leaders accompanying school groups, are fully responsible for their behavior.
17. Communication with the hostel staff and its clients are made only in a friendly and business-form rising tone, and any form of profanity is banned.

Have a good rest at the hostel «VIVA»!

We will be happy to assist you in resolving any arising issues.